

Healthcare Leadership Course

Course No: Allied Health and Nursing

Course Title: Healthcare Leadership Course



Course Description:

The Healthcare Leadership Course began as a pilot project of *The Center for Health Affairs nursing workforce initiative, NEONI*. The purpose of this course is to educate and develop managers and leaders in the healthcare industry. Current managers will be retiring over the next several years and young professionals are not expressing an interest in healthcare management. This course is geared toward the “new” manager and even prospective managers in the healthcare profession.

Lorain County Community College is NEONI’s partner in this project. The course is a three credit hour, semester long online course held every fall and spring semester. This course is unique because it offers one-on-one coaching from an experienced healthcare manager in a healthcare setting.

Course Topics Include:

- Role Transition/Delegation
- Managing vs. Leading vs. Mentoring
- Communication Skills – Electronic and Verbal
- Conflict Resolution and Negotiating
- Time Management and Project Management
- HR Policies, Procedures and Legal Issues
- Performance Management/Conducting Interviews
- Practice Standards – Managing Patient Quality and Safety /Evidence-Based Practice
- Shared-Governance (Decision-Making)/Conducting Effective Meetings
- Team Building and Working with Interdisciplinary Teams
- Budgeting, Finance, and Productivity
- Ethics in Healthcare
- Organizational Culture and Workplace Environment
- Multigenerational Workforce and Motivating the Team

Prerequisites:

The participant must be recommended by their supervisor. Registration will be on a first come basis. If you are interested in having one of your managers participate in this course, or if you are interested in being a coach, please contact:

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